

ADD THIS RETURN FORM TO THE ITEMS YOU WANT TO RETURN

Name:
Phone number:
Email address:
Order number:
Order date:
Products (name, quantity)
.....
.....
.....
.....

Reason for return (underline the reason and add additional explanation):

- A. The product is damaged:
- B. Wrong size:
- C. Doesn't meet expectations:
- D. Received wrong product(s):
- E. Other:

Return shipments must be returned within 14 calendar days after delivery in original and unused condition. If a complete order is returned, Heatsupply will refund the total purchase amount. The costs for returning are for the customer. You are responsible for receiving the return shipment by Heatsupply, so post the return shipment sufficiently. Use the original packaging and make sure that the package is well protected to minimize the risk of damage during transport. Heatsupply will transfer the entire amount in one go within 30 days to the account to be filled in by you:

Bank account:
Name on bank account:

Parcel including this form can be returned to the following address:
Heatsupply, Waardjesweg 69, 5725 TB Asten, The Netherlands